

## CONSUMER GRIEVANCES REDRESSAL FORUM-I/TSSPDCL

Door No.8-3-167/14, GTS Colony,  
Erragadda, Hyderabad – 500045.  
Ph: 040-23431431.

**Sub:** Tentative schedule of CGRF-I for the Month of **APRIL 2018** – Communicated.

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Following is the tentative schedule of CGRF-I for the Month of **APRIL 2018** for **Awareness/receiving of Consumer Grievances & Hearing of cases.**

Sl.No	Date & Day	Time	*Awareness/Receiving of Grievances	**Hearing of cases
1	04-04-2018 Wednesday	11:00 AM onwards		CGRF -I
2	10-04-2018 Tuesday	11:00 AM onwards		DE/Op/Gajwel (Doulatabad Complaints-19)
3	12-04-2018 Thursday	11:00 AM onwards		DE/Op/Huzurnagar (Chilukur Complaints-12)
4	13-04-2018 Friday	11:00 AM onwards	DE/Op/Suryapet (Division Office)	
5	16-04-2018 Monday	11:00 AM onwards		DE/Op/Jadcherla (Balanagar Complaints – 7)
6	20-04-2018 Friday	11:00 AM onwards	DE/Op/Wanaparthy (Division Office)	
7	25-04-2018 Wednesday	11:00 AM onwards		CGRF -I

**\*For Awareness/Receiving of Grievances:**

All the Superintending Engineers/Divisional Engineers, Operation are requested to make necessary arrangements to conduct for receipt of Complaints on the above dates. Vide publicity shall be given through Print Media, Cine Slides, Electronic Media, Distribution of Pamphlets, Wall Posters/Banners, (The banners must be exhibited in Bus Stands, Railway Stations, Markets and other busy centers if any) Tom – Tom etc at all offices including C.S.Cs, I.C.S.Cs, Collection Counters about the above programme well in advance, to enable the consumers to avail the opportunity for Redressal of their long pending grievances.

**\*\*For Hearing of cases:**

All the Divisional Engineers, Operation are requested to arrange to issue hearing notices to the previous Complainants and Respondents to attend the hearings well in advance without fail. This hearing is conducted to already registered complaints only.



**Chairman**  
**Consumer Grievances Redressal Forum-I (Rural)**  
TSSPDCL, GTS Colony,

**Endt No: CGRF-I/TSSPDCL/Schedule/D. No.775, Date: 31-03-2018, Erragadda, Hyderabad-45, T.S.**

**To**

The Superintending Engineers/Operation/Mahaboobnagar, Jogulamba Gadwal, Nagarkurnool, Wanaparthy, Medak, Sangareddy, Siddipet, Nalgonda, Suryapet & Yadadri Circle.

Copy to all Divisional Engineers, Operation Rural.

Copy to DE/Technical to Chairman & Managing Director.

Copy to AO/Revenue/Mahaboobnagar, Medak, Nalgonda, Gadwal, Wanaparthy, Sangareddy, Siddipet, Nagarkurnool, Suryapet and Yadadri Circle for necessary action.